

## APPENDIX A

### EMAIL 1

Rank Review

Mill head st James

YES

Finally a sensible proposed rank location for Ilfracombe seafront

The front of weatherspoons has got too be a taxi rank.

Those plying for trade will see a noticeable turn up in trade compared to the unseen rank round the back of spoons

Regards

GO2taxi

### EMAIL 2.

Hi,

Although my company works mainly in Woolacombe from the rank as we are solely a taxi company

I think the no stopping at any time rule is a very good idea overall, this would prevent not only the normal car drivers

that use them at the moment for dropping off people in the area but would stop Private hire operators from using them as a pick up drop off point

and should be pointed out to the in no uncertain terms, this is an ongoing issue in woolacombe that can now be enforced.

I have no real knowledge of other ranks except Woolacombe so wont comment on there alterations BUT.

The Woolacombe ranks have again been ignored firstly the 10pm to 6am taxis only, I read this as we can only use them between

these times yet all deliveries have finished in the village by 6pm could it be extended to be used sooner.

Please if I have misunderstood the signage notify myself.

The Esplanade rank has again not been looked at, probably because on paper it seems ok but has never been visited on a busy day in summer.

The police and fire brigade locally have agreed with myself that it is not in a good position and in fact dangerous to other road users as well as taxi drivers and their passengers.

It is on a busy junction, about 20ft from it, often with disabled badge owners parked between the rank and the junction giving less time and vision to pull away safely.

Its a 2 way 3 laned junction on the esplanade so we have multiple vehicles in multiple lanes that we have to either cut across or join when leaving the rank with little or no vision for the driver

of the traffic coming up the hill from the beach carpark areas,

its not unusual to hear brakes screeching from this area when not only taxis use the rank but also other car users, dropping and picking up from the beach.

Once a passenger is picked up and you manage to get into the flow of traffic 75% of the time you will need to turn around and go back to the junction because many of the other destinations locally are in that direction

As for safety you need to face along the esplanade but that only takes you to Mortehoe,

all other destinations will be up Beach road so you have to drive up to Rockfield Road, cross on coming traffic, turn in the mouth of the road and rejoin traffic and the que going in the other direction on the esplanade.

also adding to the price of the fare unnessacelary

Last week I had an eldrly lady trip and hurt her ankle when getting into my vehicle because there is no pavement for 3/4 of the distance of the rank it is an uneven sometimes muddy grass verge

and as queing taxis face along the esplanade or should for safety the front 2 or 3 cars will be waiting by the said verge only the last in que will have the benefit af pavement

which is also very narrow and to let people pass they must step onto the the grass slope, again muddy and slippery.

This is not only a saftey issue it puts the Taxi service in North Devon in a bad light if the council do not care for the passengers well being.

This rank should never have been placed here without remedial works to the roadside pavement area let alone the road safety issues.

On top of this the rank is only accessable from the village by people crossing a very busy 3 lane road, not a good idea when exiteable children and exhausted parents are involved.

Has there ever been a survey of accidents in the area as we see many near misses.

The answer to all these problems would be to move the rank to the side of the Red Barn on west [road.in](#) the past it was claimed the fire brigade did not approve this idea,

turns out the brigade were under tha impression that it would be on the narrow of part of West Road,

local firemen and police offices have agreed with me that where i propose would be a better option than where sited now.

Its on a one way street no need to cut accross traffic, at this point wide enough for 4 cars abreast + the width of the bus stop opposit ,good visability all round, safe to pull away from the pavement into traffic

,easily exessable for all passengers, large flat area for passengers to wait safely

Please rethink this rank it would be nice to get a reply and some input

thank you

I Bridges

### EMAIL 3.

Hi,

The Queen St ranks in use need serious attention, the ranks are used by the "carpark dodgers" more than the taxis. They are the most important and used ranks aside Boutport St ranks.

I would also like to add with the constantly increasing cost of living I think the rate should be adjusted (increased).

Best regards

Nigel Roy Scoines

### EMAIL 4.

The current taxi rank on the esplanade is in a dangerous position and taxi drivers are at risk and there passengers in getting hit by passing cars we would like to see it moved to by the side of the red barn as road is wider and is a much safer location for passengers to get in and out. The esplanade rank is also dangerous due to the kurb not covering the full length of the rank and we have had people slip on the missing kurb on the grass bank that's uneven.

Alan Tindall